

# JYNARQUE® (tolvaptan) Resources

Otsuka Patient Support is always there to help you get the resources that you and your patients need. We encourage you to work with your support team to ensure that your patients receive support throughout their treatment experience.



## SPECIALTY PHARMACIES

For queries related to new prescriptions, refills, prior authorizations, copay support, and other financial matters, please contact the participating Specialty Pharmacies below:



Phone: (800) 480-9052

Fax: (877) 231-8302



Phone: (877) 719-6330

Fax: (877) 546-5780



Phone: (833) 599-2245

Fax: (412) 420-6242



## REMS PROGRAM

For queries related to initiating or discontinuing patient enrollment, patient status updates, or the REMS portal, please visit the REMS website at [www.jynarquerems.com](http://www.jynarquerems.com) or contact the REMS Coordination Center:

Phone: (866) 244-9446

Fax: (866) 750-6820

REMS=Risk Evaluation and Mitigation Strategy.



Please see [FULL PRESCRIBING INFORMATION](#), including **BOXED WARNING** and [MEDICATION GUIDE](#).



## LAB SUPPORT

For queries related to account setup, requisition forms, billing, reporting, or scheduling a home collection of lab work for eligible patients, please visit our website at <https://www.otsukapatientssupport.com>.

If you would like to work directly with our vendors, here is how you can contact them:



Contact: <Name>

Phone: <phone number>, 8:30AM to 5:30PM ET

Fax: (833) 581-3823

Email: [REMS@labcorp.com](mailto:REMS@labcorp.com)



Contact: <Name>

Phone: <phone number>, Monday-Friday, 9AM to 5PM ET,

or (866) 226-8046, Monday-Friday, 7AM to 7PM CT

Fax: (610) 706-8775

Email: [REMS@questdiagnostics.com](mailto:REMS@questdiagnostics.com)



For scheduling appointments:

Phone: (888) 302-7652, Monday-Friday, 10:30AM to 8PM ET

For other issues:

Contact: <Name>

Phone: (800) 898-3926 x<extension>



### For any additional questions, feel free to:

- Call the Otsuka Patient Support Center at **(855) 242-7787**, and choose option 3 to speak with someone
- Contact your local Otsuka Patient Support Manager or Patient Education Liaison for additional assistance

Please see [FULL PRESCRIBING INFORMATION](#), including **BOXED WARNING** and [MEDICATION GUIDE](#).



**JYNARQUE**<sup>®</sup>  
(tolvaptan) tablets