

How Patient Experience Liaisons (PELs) can support patients with onboarding and throughout their JYNARQUE® (tolvaptan) treatment journey

Provide in-person office visits or phone support for appropriate patients and caregivers to facilitate a streamlined process for them to receive their JYNARQUE prescription.



Education on the JYNARQUE Risk Evaluation and Mitigation Strategy (REMS) Program and specialty pharmacy process

(PELs cannot provide product counseling or complete any paperwork on behalf of the physician's office or the patient)



JYNARQUE Access Steps overview



Guidance on how to navigate helpful resources



Insurance Questions support



Lifestyle Tips and Tricks

Please see [FULL PRESCRIBING INFORMATION](#), including **BOXED WARNING** and [MEDICATION GUIDE](#).

How to get started with a PEL



Complete the consent form in one of two ways:

- Visit opsconsent.force.com/s/pel
- Complete the paper form provided to you by your doctor

OR



Contact a PEL or arrange a meeting by calling Otsuka Connect at (833) 468-7852

- PELs are available for support from
9AM to 5PM

Translation services are available.

Please see [FULL PRESCRIBING INFORMATION](#), including **BOXED WARNING** and [MEDICATION GUIDE](#).



Otsuka America Pharmaceutical, Inc.

JYNARQUE®
(tolvaptan) tablets