

Navigating Healthcare Programs and Affordability Resources for California Residents

Covered California¹



A free marketplace service that connects California residents with coverage and care that is right for them. Californians can:

- Connect with brand-name health insurance
- Explore healthcare financial assistance and see if they qualify
- Enroll in the Medi-Cal program



1-800-300-1506



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Medi-Cal²

California's Medicaid program that provides healthcare services to eligible low-income residents. Californians may apply for and manage Medi-Cal coverage through the Covered California and [BenefitsCal](#) online portals.

Medicare³

Medicare.gov

A nationwide federal health insurance program for people 65 years and older, and certain eligible people under 65 years.

- Patients can enroll in or change Medicare plans during open enrollment from **October 15 through December 7** each year



1-800-633-4227



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Health Insurance Counseling and Advocacy Program (HICAP)⁴

California-specific State Health Insurance Assistance Program (SHIP) that provides help making decisions about care and benefits, including assistance and education to Medicare beneficiaries, their families, and their caregivers.



1-800-434-0222



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Low-income Subsidy (LIS) or Extra Help⁵

Reduces Medicare prescription drug costs for eligible California residents with limited resources and income.

- Helps cover Medicare Part D costs, including premiums, deductibles, coinsurance, and copays
- Certain Medicare Part D plans, referred to as Benchmark Plans, have their monthly premiums fully covered by *Extra Help*⁶



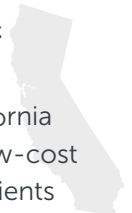
1-800-772-1213



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County-specific Public Health Services

Some counties in California may offer additional low-cost healthcare options. Patients should check their county's specific health system website to learn more, as these programs are subject to change and may have specific eligibility criteria.



Otsuka Patient Support Offerings

These resources can provide additional assistance when navigating affordability and access challenges.

CoverMyMeds

- Offers a streamlined process for submitting prior authorization (PA) requests at no cost to providers and staff
- Receive faster PA determinations (compared to phone and fax), often in real time
- Submit requests for any medication and all plans



1-866-452-5017



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Integrated Pharmacy Network (IPN)

- A nationwide network of retail and specialty pharmacies with expertise in mental health and brain conditions
- Offers efficient, convenient, and patient-centric care and support to patients prescribed an Otsuka medication



Use the IPN and LCC Finders at OtsukaPatientSupport.com to locate a convenient location

Local Care Centers (LCCs)

- A network of locations in the community for patients to receive prescribed injections
- LCCs are available nationwide and include retail pharmacies, urgent care centers, dialysis centers, and infusion centers

Otsuka Patient Assistance Foundation (OPAF)

- A nonprofit organization that provides eligible patients with prescribed Otsuka medication free of cost
- Otsuka America Pharmaceutical, Inc. does not control or influence how OPAF distributes funds



1-855-727-6274



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Otsuka Patient Support offers dedicated professionals and digital solutions to help make treatment more accessible for patients and provide ongoing support.

For questions about coverage, Otsuka Patient Support may be able to help provide answers.



Call Center

Representatives available to deliver personalized assistance and additional resources.

1-833-468-7852

Monday–Friday, 8 AM–8 PM ET



OtsukaPatientSupport.com

View educational resources and have your questions answered through a 24/7 chat.

Visit [Insurance Resources](#) for additional education about Medicare and related topics.

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